What is Reverse 911?

For cell phone, you must register. Here are some questions and answers concerning the system. Below are instructions on how to register.

If I want notifications to my wireless phone (cell phone), must I register my number?

YES, you must register your cell phone if you want messages sent to it! Wireless telephone numbers are not automatically included in our system and must be registered by the phone's owner. PLEASE NOTE that during times of widespread emergency situations, cellular telephone networks may be overloaded and messages may not be sent by the wireless carriers in a timely manner.

Will emergency notifications to my cell phone be based on my address, or my current location?

Notifications sent to cell phones will be based upon the address that was used when the cell phone was registered in the system. Notifications will not be based upon the phone's current location due to limitations in currently available technology.

What if I want to receive a text or email to my cell phone from your system?

It is possible to receive text notifications to a wireless device or email account. If you wish to receive email or text notifications, enter the desired email address in the "Primary Email" field of the self-registration page. We encourage using email over text messaging, due to the limitations of text message networks.

How will the County use my information, and will it be shared with anyone?

The County of Lehigh intends to use your information for emergency purposes only, or during other situations that may warrant community notification, such as during major or prolonged weather events. The county, its personnel or agents, will not share your information with any third-parties. Access to the system and your personal data stored within is restricted and secured and access is limited to authorized personnel only.

How do I register?

It is strongly recommended that you use Internet Explorer as your web browser to complete your registration.

Some versions of other browsers (Firefox, Chrome, Safari, etc.) may not be compatible with our self-registration page, as it uses Bing maps. If you are using other browsers and experience errors in locating your address, refresh the webpage and the map should appear in the box on the right side of the page.

How to Register a Cell Phone

Go to lehighcounty.org, click on departments, emergency management, sections, reverse 911 registration and follow instructions.